

# PRIVACY POLICY

## 1. Introduction.

This Privacy Policy discusses how Hurricane WiFi uses information provided by visitors to Hurricane WiFi LLC's website at <https://www.hurricanewifi.com>. Hurricane WiFi reserves the right to change or modify the terms of the Privacy Policy at any time, effective when posted on Hurricane WiFi LLC's website. Your use of the website after changes to the Privacy Policy are posted shall constitute acceptance of any changed or additional terms.

## 2. Personal Information.

Visitors can generally browse our website anonymously without providing any personal information. However, there are cases where we may request information from people visiting our website. When personally identifiable information is collected, you will know because you will need to provide the requested information through the completion of a form. Personally, identifiable information may include a visitor's name, address, telephone number and email address. We will not collect any personally identifiable information unless the visitor provides it to us voluntarily. If you choose not to give information we request, you can still visit our website, but you may be unable to access certain options, offers, and services. Hurricane WiFi is dedicated to building a long-term relationship with all of our website visitors. We will not sell, share or rent this information to others in ways other than as set forth in this Privacy Policy. However, this Privacy Policy does not apply to the use or disclosure of information that is collected or obtained by us through means other than our website.

## 3. Log Files.

Our log tracking collects visitors' IP addresses to analyze trends, administer our website, track visitor movement, and gather broad demographic information to help determine the type of information visitors are interested in seeing on our website. This tracking only collects IP addresses and not personally identifiable information. Visitors are not personally identifiable within our log files. Hurricane WiFi only uses this information for internal purposes and does not share this information with non-affiliated companies or institutions.

## 4. Cookies.

A "Cookie" is a piece of information that is sent from a Hurricane WiFi web server to a visitor's browser and stored on the visitor's hard drive. Hurricane WiFi uses Cookies when a visitor orders a product or registers for a specific program. The Cookie stores information that allows Hurricane WiFi LLC's website to remember a visitor the next time he or she visits it. Cookies also allow us to tailor our website to better match our visitors' interests and preferences. A visitor may choose to disable Cookies by changing his or her browser settings; however, the visitor may not be able to access some of the information or features on our website after doing so.

## 5. Registration.

In some cases, a visitor may be required to complete a registration form to order a product or to receive certain information. During the registration process, the person is required to give specific information such as name and email address. This information is used to contact the person regarding services offered by Hurricane WiFi for which the person has expressed interest.

## **6. Ordering Services.**

When ordering services online, Hurricane WiFi will request certain information from the visitor/customer to complete an order. The customer's information will include name, address, telephone number, email address, payment information and other information as may be requested by Hurricane WiFi in the order form. This information is used for billing purposes, fulfillment of orders, and ongoing account maintenance.

## **7. Security.**

When asked to enter certain sensitive information (such as credit card number and/or social security number), that information is encrypted and is protected through third party security systems. Access to visitor information is restricted to Hurricane WiFi and their third- party processors through their respective developers, network operations personnel and other qualified employees or agents (such as billing clerks or customer care representatives). In addition, the servers on which Hurricane WiFi stores personally identifiable information are kept in a secure location. While we use reasonable efforts to safeguard the confidentiality of your information, Hurricane WiFi will have no responsibility for disclosure of any information obtained due to errors in transmission or the unauthorized acts of third parties.

## **8. Marketing Contacts.**

If a visitor wishes to subscribe to newsletters or other marketing information, such as email updates, Hurricane WiFi will ask for contact information, including a street address or email address. In addition, we may ask for information that will help deliver pertinent information from Hurricane WiFi. Persons who do not wish to receive Hurricane WiFi newsletters or promotional materials may opt-out of receiving these communications. Each contact the visitor receives from Hurricane WiFi will inform the visitor how to unsubscribe from these communications.

## **9. Sharing of Personal Information.**

Collected personal information is only used for the business purposes of Hurricane WiFi and is not shared with external, non-affiliated companies except as provided in this Privacy Policy. Hurricane WiFi may partner with other parties to provide specific services, such as billing solutions, which are designed to enhance the functionality of our products and services. When a visitor/customer signs up for these products or services, Hurricane WiFi will only share names or other contact information that is necessary for the third party to provide these services. We may also provide your personal information to third party agents we have hired to help us provide a product or service you have requested. For example, we would need to provide your address to a shipping company to deliver a package you have ordered. In addition, we outsource certain functions of our business, and those agents may have access to your personal information; however, in such cases our agents are prohibited from disclosing your personal information to others. We may share statistical or aggregated non-personal information about our visitors with advertisers, business partners, sponsors and other third parties. No personal information is supplied in these cases. This data is used to customize our website content and advertising to deliver a better experience to our users.

## **10. Correcting / Updating Personal Information.**

If you need to update or change personal information, Hurricane WiFi will help you to correct, update or remove personal data provided to Hurricane WiFi. You can update or change personally identifiable information by contacting Hurricane WiFi directly or through its website.

## **11. Links.**

Hurricane WiFi LLC's website may contain links to other websites. Hurricane WiFi is not responsible for the contents or privacy practices of these websites. We encourage our visitors and customers to read the privacy policy of each website they visit. This Privacy Policy applies solely to information collected on Hurricane WiFi LLC's website.

## **12. Policies for Children.**

Hurricane WiFi DOES NOT KNOWINGLY SOLICIT, COLLECT OR USE ANY PERSONAL INFORMATION FROM VISITORS UNDER 13 YEARS OF AGE. NO INFORMATION SHOULD BE SUBMITTED TO OUR WEBSITE BY GUESTS UNDER 13 YEARS OF AGE.

## **13. Special Cases.**

Hurricane WiFi reserves the right to disclose personal information in special cases, when we have reason to believe that disclosing this information is necessary to identify, contact or bring legal action against someone who may be causing injury to or interference with (either intentionally or unintentionally) our rights or property, other website users, or anyone else that could be harmed by such activities. We may disclose personal information without notice to you in response to a subpoena or when we believe in good faith that the law permits it or to respond to an emergency situation.

## **14. Questions.**

Questions regarding this Privacy Policy should be delivered in writing to the following address:

Hurricane WiFi LLC  
PO Box 1329  
Bay Minette, Alabama 36507